



Corporate Social Responsibility  
Annual Report 2023-24

# Inspiring Human Belief in a Healthier World



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[www.hetero.com](http://www.hetero.com)

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## Chairman's Message

In Hetero Group of companies, communities are close to our heart and soul. We believe communities are an integral part of our business and growth. Through our corporate social responsibility, we respond to community needs in various forms.

Children, women, men and elderly, people living with special abilities, all are our focus in our CSR programs. Health, Education, clean and safe environment, people's well-being are the core priorities of the CSR.

We have been continuing several of our flagship programs like provisioning of required dresses, bags, books and stationery for the government school children, ensuring clean safe drinking water, sanitation and hygiene facilities in schools enabled the children to focus much more on their education and overall personality development. Under Health, we are demonstrating our continuous commitment for the health and well-being of our communities through a flagship eye care program.

The Vision center set up by us in the past is still contributing to the eyesight for thousands of elders and children even during the current year. We are always accessible when communities need support from us. 2023-24 annual report details out the specific interventions and their results. All the best wishes to one and all who involved directly and indirectly in the Journey of developing communities and making part of our growth.

With best regards,

**Dr. Bandi Parthasaradhi Reddy**  
Chairman, Hetero Group of Companies  
Honourable Member of Parliament, Rajya Sabha, Govt of India



## MD's Message

Creating a Healthier world is our motto in Hetero Group of Companies. We envision everyone has access to better health there by better living and well-being.

Over the years, Hetero group has been supporting the communities around us through several impactful interventions. Our belief that the communities are part of our growth keeps us motivated to do more and more.

We are doing much better than what we were doing in the past through our CSR to our communities. The results focused approach brought a clear focus on delivering impactful results at the community level. As a learning organization, the lessons learnt from the previous impact assessments have been incorporated well in current & future programs.

Our operational excellence coupled with our teams thematic focused approaches helped us to deliver value to our communities. We defined the results metrics across our interventions. I congratulate our CSR team, volunteers from company, various stakeholders, partners, government departments, service providers, expert agencies and individuals, our collaborative departments who extensively support in creating a lasting impact at the community level.

All the best and looking forward to a great year 2024-25.

With best regards,

**Dr. Vamsi Krishna Bandi**  
Managing Director  
Hetero Group of Companies

## Corporate Social Responsibility at Hetero Group

Hetero is firmly committed to fostering health and prosperity universally. Our dedication to enhancing the quality of life permeates our corporate ethos, influencing every facet of our operations. In our pursuit of making life-saving critical medicines both affordable and accessible, Hetero proactively engages in Corporate Social Responsibility (CSR) initiatives, aimed at nurturing societal wellbeing.

Over the past three decades, Hetero has consistently engaged with communities surrounding our facilities, implementing comprehensive healthcare programs, and contributing to vital needs such as drinking water, sanitation, and education, as well as other welfare activities. Our commitment extends beyond our immediate operational environment, adapting to the diverse needs of various communities.

### CSR Vision & Mission

Our CSR vision is to attain unparalleled excellence in our initiatives, thereby creating a sustainable environment and enhancing the quality of life across society. This commitment is geared towards fostering comprehensive societal progress.

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## CSR by Hetero Group

At Hetero, we value health and prosperity for all. Our passion for improving quality of life extends beyond our business. While we work towards making medicines affordable and accessible to society at large, we also continuously seek opportunities to help the society through our corporate social responsibility initiatives. Since its inception, Hetero has been directly supporting Education, Healthcare programs, Water &

Sanitation and welfare activities in communities surrounding the company's factories and offices. The company also extends its support beyond its operational vicinities depending on the community needs and emergencies.

### Approach and key focus areas :

HETERO strongly believes that community is one of the key stakeholders in our growth path. Our CSR focus is on 6 areas of development which results in triple bottom-line impact.

#### 1. Arogya – Community Health

#### 2. Abhyasa - Education

#### 3. Swachhata - Water, Sanitation and Hygiene (WASH)

#### 4. Ajeevika - Livelihoods

#### 5. Spandana - Climate response

#### 6. Susthira – Sustainable asset generation

The key areas are mapped with the specified activities under section 135 companies Act, 2013. CSR interventions have been broadly kept under 6 different focus areas which are nothing but the thematic focus areas. These thematic focus areas have been developed by closely looking at the community needs, companies' sustainability focus, and govt of India's focus on the Country's development through various Missions. All these 6 focus areas contribute to the UN Sustainable Development Goals. A theory of change model has been adopted to measure the key outcomes and impact of our interventions around these key thematic focus areas.

#### Health (Arogya):

At Hetero our Motto is "Inspiring human belief in a healthier world. Whatever we do

will evidently to contribute in creating a healthier world. Sustainable Development Goal 3 Aims at Good Health and Well-being. We strategically aim at designing and implementing various community health programs.

#### 2. Education (Abhyasa):

Education empowers and uplift the individuals in their life. Our strong belief coupled with our lifetime experience strongly guides us to design and deliver the impactful programs aims at improving educational learning outcomes. Our efforts are focused on how much we empowered, how we have enabled the students in line with the National Education Policy 2020. SDG 4 aims at providing quality education. We completely align our interventions to these and deliver through our CSR.



#### Water Sanitation and Hygiene (WASH - Swachhata):

We aim to see that the most marginalized communities in our neighborhood have access to safe drinking water, access to sanitation and hygiene in the community as well as all public institutions like schools, Anganwadi centers and health and wellness centers. Access and consumption of safe drinking water, sanitation facilities, hygiene practices improve the health indicators by reducing the disease morbidity, our efforts always aim at a long-term sustainability by contributing to the efforts of Govt of India's Swach Bharath Mission, Sustainable Development Goals.

#### Livelihood and Income Generation (Ajeevika):

We envision to see our communities grow along us. We provide support to various sections of communities through various employment, entrepreneurship opportunities by improving access to skills, resources, and technology decent work and economic growth which are the key aims of the SDG 8.

#### Climate Change Response (Spandana):

Through this thematic focus area, we aim to support the communities who are in dire need of immediate support. Floods, disaster, drought forces communities to suffer. We respond and support the communities based on the need. We are responsive and aim to become the water positive, improve the environment by improving the green cover through various interventions to mitigate SDG 13: Climate Action.

#### Community Infrastructure (Susthira):

We support need based productive infrastructure to the communities. This is to facilitate, bridge the gaps existing in the need for various common facilities and amenities. Goal is to support communities to have access to basic facilities whichever govts are unable to provide. We empower communities to put these assets into right use for their common good. Our efforts are in line with the SDG 1: No poverty and SDG 11: Sustainable Cities and Communities.



## Corporate Social Responsibility Overview

In the financial year 2023-24, Hetero implemented various CSR interventions with an aim of impacting communities. Shown a considerable improvement in the quality of health, education, WASH (Water Sanitation and Hygiene), environment and the livelihoods of our communities through the implementation of our CSR flagship programs. Following are few achievements interms of numbers during the reporting period. We are proud to share the key highlights:

-  **110** Government schools and **110** Anganwadi centres supported.
-  **10** Anganwadi centres received the learning materials.
-  **1** Government junior college constructed and opened in rural Telangana.
-  **1** Library Constructed to enhance access for unemployed youth preparing for competitive exams.
-  **11,672** Students received uniforms, books, bags and stationery.
-  **64** Vidhya Volunteers were deployed to support education in government schools.
-  **304** Medical camps were conducted through a mobile medical van, benefiting **10,157** patients.
-  **1,892** Patients received spectacles and **257** cataract surgeries were performed through our Vision Centre.
-  **6089** Patients received doctor consultations through our vision centre.
-  **1** Government **50** bed hospital has been adopted.
-  **2** districts (Khammam & Badhradri Kothagudem) received nutrition kits for TB patients.
-  **2** Gram Panchayat buildings constructed.
-  **6** Kms of CC and BT roads have been laid across **7** villages.
-  **1.5** Kms of underground drainage provided in **2** villages.
-  **3** Sports players received support for national and international events.



## Focus Area Wise Detailed Progress

### I. Health (Aarogya)

At Hetero our Motto is "Inspiring human belief in a healthier world". Whatever we do will evidently contribute to creating a healthier world. Sustainable Development Goal 3 Aims about Good Health and Wellbeing.

We strategically aim at designing and implementing various community health programs. Hetero is constantly focusing to enable better access to health care services to vulnerable communities of the rural areas. Focusing to enhance the public health care institutions infrastructure and accessibility of critical health care equipment by adopted the 50 bedded government hospital in Nakkapally, Anakapally district, Andhra Pradesh. Hetero also providing the health and eye care services through the Mobile Medical van and Vision Centre. Nutrition Kits distribution to TB patients.



## Eye Care – Spreading the Light of Sight

- Providing primary eye care services to the surrounding 31 villages people through the vision centre.
- Community is getting benefit with the accessible and affordable eye care services including early detection of eye and vision related issues.
- Associated with Sri Kiran eye institute, Kakinada to provide cataract operations to the patients.

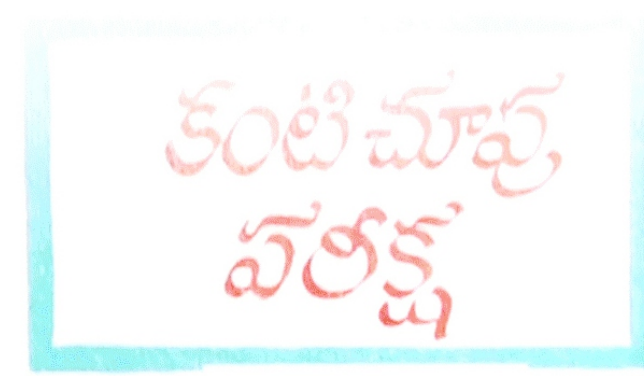
FY 2023-24

No of  
spectacles:

**1892**

Cataract  
Surgeries:

**257**



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## Mobile Medical Van: Healthcare at the Doorstep

- Provision of primary healthcare in remote areas of Nakkapally Mandal.
- Services include medical consultations, preventive care and referrals.
- 10,157 consultations conducted, benefiting daily-wage workers and underserved communities.

FY 2023-24

**31** villages

**304** Medical Camps

**10157** Consultations



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### Medical Equipment & Other Support to Nakkapally hospital

- Ultrasound scanning equipment was donated
- Cardiac monitor equipment was donated
- Anesthesia equipment was donated
- Constructed a Bio-medical waste storage room
- Provided RO Water Plant





NATIONAL TB ELIMINATION PROGRAM  
 TB HARE DEATH JEEZEGA

### Nutrition Kits Distribution to TB Patients

- Nutritious diet is an essential element to the TB patients during the TB medication course period for effective results. Hetero provided nutrition kits to Khammam and Bhadradi Kothagudem districts TB patients in collaboration with the Telangana state TB control department as part of the central government flagship program 'Pradhan Manthri TB Mukat Abhiyan'.
- **2 Districs** (Khammam & Badhradri Kothagudem) received nutrition kits for TB patients.



## II. Education (Abhyasa)

Hetero is constantly supporting to improve the education and infrastructure in rural government schools and Anganwadi centres. Distribution of school bags, uniforms, stationary to the school and Anganwadi students enabling them to access to better education supporting their families to reduce the financial burden

- Distribution of educational materials to over 11,672 students in 220+ schools and Anganwadi centres.
- Support to 64 Vidya volunteers and provision of learning materials to Anganwadi centres.
- Enhancements in learning environments, accessibility, and student-teacher ratios.

**110** Schools &  
**110** Anganwadi Centres

Educational Material  
**11,672** Students

**64** Vidya Volunteers

## Construction of government junior college and library building

- Constructed a junior college in Kandukuru village of Khammam district, Telangana to enable the access to intermediate education to rural students.
- Constructed a library and provided books in Sathupally, Khammam district, Telangana, to support students preparing for competitive exams and job opportunities.

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### III. Water Sanitation and Hygiene (Swachhata)

Water sanitation and hygiene plays key role in health, education and livelihood. WASH is Hetero's one of the key thematic areas under the CSR. We are providing R.O water plants and other drinking water facilities to improve access to safe drinking water to communities, education institutions and health care facilities. Also providing toilets and hand washing facilities in schools. :

- Construction of toilets and hand wash facilities in schools.
- Provision of clean drinking water facilities in schools and public institutions.

**2** schools were supported with toilet facilities

**1** school was provided with hand washing facility

**2** schools were provided with RO water plants.

**1** School was provided support with Clean & Green.





## IV. Ajeevika - Livelihoods

Promoted local entrepreneurship by providing musical instruments to a rural music band, helping them generate income through local events. commitment remains steadfast towards

- Provided a musical band set to 1 village music band group

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# హెటెరో వారి సహకారంతో గ్రామ పంచాయతి కార్యాలయము జంగంపేట మం|| జిన్నారం                      జి|| సంగారెడ్డి

## V. Sustainable Infrastructure Support for Communities (Susthira)

Providing infrastructure support to communities to address their needs. We are providing gram panchayat buildings, community halls, bus shelters and internal public roads to communities. We are also providing the CC cameras to the villages to improve their safety and security.

**5.1** kilometers of Concrete Cement (CC) roads laid across 5 villages.

**2** villages were provided with CC cameras for enhanced security.

**2** community halls constructed, each in a different village.

**2** Gram Panchayat buildings constructed to support local governance.

**2.5** kilometers of underground drainage laid in **3** villages.





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## VI. Other activities

As part of our commitment to preserving national heritage, art, and culture, Hetero supported Parampara Foundation in Hyderabad to promote the classical dance form of Bharatanatyam. The foundation organized performances across different areas of Hyderabad to educate and inspire the youth about this ancient dance tradition and rich cultural history of our Country.

## The Future Outlook

Hetero is having a futuristic vision to continue these impactful thematic interventions to support the needy communities. We are committed and passionate to design and deliver the comprehensive and impactful interventions towards the health, education, WASH, climate change, livelihoods, games and sports as well as sustainable infrastructure development under the CSR.